United Arab Emirates Ministry of Education



الإمــارات العـربيـة المتحدة وزارة التربيــة والتعليــم

Al Diwan Application Setup Guide

To Install on an MOE Device

- 1- Download the Aldiwan software from the following link: https://www.moe.gov.ae/Ar/SiteAssets/AlDiwan.zip
- 2- After download is completed, you need to extract the folder using 7 zip program. By right click on the downloaded file and go to 7-Zip and then select Extract Files

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🖀 ALDiwan.zip		A 17 12047 E 22	<u> </u>	WinRAR ZIP archive	36,713 KB	
🛃 allwaysync-x64-	Open		n	Application	8,331 KB	
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🖻 attachment.jpg 🗎	Extract files		м	JPG File	947 KB	
👔 authentication-v 🗎	Extract Here		M	Microsoft PowerPo	3,105 KB	
🖻 BeforeUpdate B 🗎	Extract to ALDiwan\		м	PNG File	246 KB	
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ChromeSetup.e	ναοΟ			Compress to "ALDiwan	.7z" and email	

3- In the Extract files Windows <u>make sure to type</u> c:\ under **extract to.** Please check the below screen shot



Extract : C:\Users\Mahmoud.elgibaly\Downloads\A	LDiwan.zip X
Extract to:	
	×
ALDiwan\	Password
Path mode:	
Full pathnames \vee	Show Password
Eliminate duplication of root folder	
Overwrite mode:	Restore file security
Ask before overwrite \checkmark	
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ОК	Cancel Help

- 4- Now got computer then C drive you will find ALDiwan Folder open it.
- 5- Right click on Run file then select on Run With PowerShell

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Cut Copy path Paste shortcut	Move to •	Copy to T	Delete	Rename	New folder	New item ▼ Easy access ▼	Properties	Ži Open ▼ Zi Edit Si History	Select a	ll one election		
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ts						Scan for Viruses.						
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- 6- If no issues that mean the application installed successfully. You can find it in Start menu.
- 7- If any issues during installation will show in some txt in red similar to the below. and you will need to open ticket with Service desk by send email to <u>ServiceDesk@moe.gov.ae</u> or call 80051115

2 Windows PowerShell —		Х
Add-AppxPackage : Deployment failed with HRESULT: 0x800B0109, A certificate chain processed, but terminated in a	i root	
certificate which is not trusted by the trust provider.		
error 0x80080109; The root certificate of the Signature in the app package or bundle must be trusted.		
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Press Enter to continue:		



To Install on a NON MOE Device

1- Extract the downloaded package using 7 zip program (or any compression software). By right click on the downloaded file and go to the archiving sof7-Zip and then select Extract Files

n acrepistatusinstaller.msi		11/22/2016 9:48 PM		windows installer	S INSTAILER 0,090 KB		
🖀 ALDiwan.zip		A (7 (20047 5 22 PM)		WinRAR ZIP archive	36,713 KB		
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appointment.ics	Open with WinRAR	N	Λ	iCalendar File	1 KB		
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Book1.xlsx	Open with	>		Extract Here			
booking.pkpass —				Extract to "ALDiwan\"			
🔾 bWVldGluZy5tb	Share with	>		Test archive			
🔄 chain.p7b	Restore previous version	ons		Add to archive			
ChangeADGrou	Send to	>		Compress and email			
ChangePasswore	Cut			Add to "ALDiwan.7z"			
ChromeSetup.ex	Copv			Compress to "ALDiwar	n.7z" and email		

2- In the Extract files Windows <u>make sure to type</u> c:\ under **extract to.** Please check the below screen shot



Z Extract : (:\Users\Mahmoud	l.elgibaly\Dow	nloads\ALD	iwan.zip)		×
Extract to:							
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ALDiwa	an/			Passwo	rd		
Path mode:							
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Eliminate	duplication of root f	older					
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Ask before	overwrite		\sim				
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		$(\square$	ОК	⊐ľ⊏	Cancel	Help	

- 3- Now go to computer then C drive you will find ALDiwan Folder.
- 4- In start menu select PowerShell, right click and select Run As Administrator.
- 5- In the power shell type the following commands
 - Cd c:\ALDiwan then press enter
 - Set-executionpolicy unrestricted then press enter
 - .\run.ps1 then press enter
- 6- If no issues that mean the application installed successfully. You can find it in Start menu.
- 1- If any issues during installation will show in some txt in red similar to the below. and you will need to open ticket with Service desk by send email to <u>ServiceDesk@moe.gov.ae</u> or call 80051115

🔰 Windows PowerShell	-		Х
Add-AppxPackage : Deployment failed with HRESULT: 0x800B0109, A certificate chain processed, but terminated certificate which is not trusted by the trust provider. error 0x800B0109: The root certificate of the signature in the app package or bundle must be trusted. NOTE: For additional information, look for [ActivityId] 263d36aa-aeb1-0005-7439-3e26b1aed201 in the Event Lo the command line Get-AppxLog -ActivityID 263d36aa-aeb1-0005-7439-3e26b1aed201 At C:\ALDiwan\Run.ps1:2 char:1 + Add-AppxPackage -Path "c:\ALDIWAN\IbtikarEduaGate.Reader.App.Store_1	in a g or	root use	
+ CategoryInfo : NotSpecified: (C:\ALDIWAN\Ibti0.0.0_x64.appx:String) [Add-AppxPackage], Ex + FullyQualifiedErrorId : DeploymentError,Microsoft.Windows.Appx.PackageManager.Commands.AddAppxPackageC Press Enter to continue:	cepti omman	on d	